

Dear Turtle Rock Property Owner:

Beginning January 1, 2025, quarterly homeowner dues will be \$825. Enclosed you will find your association payment coupon(s) or your Automatic Debit payment notice.

There are multiple payment options available to you through the Centennial Bank Complete Lockbox Association Services System. The following options are available for making your payment(s):

**Option 1: Payment by Automatic Debit:**

Centennial Bank Automatic Debit Service is a convenient and efficient method for you to make your dues payments. This service allows you to choose your preferred payment date between the 1st and the 10th of the month. Your U.S. bank checking or savings account will be debited based on the day you select and the payment frequency of your association.

If you wish to enroll for the automatic debit service, simply: 1. complete the "Automatic Debit Enrollment" form provided with your coupon. 2. Attach a voided check to the enrollment form, 3. Sign and submit your request via U.S. Mail to **Centennial Bank, PO Box 30061, Tampa, FL 33630-3061 or by toll free fax (866) 345-9137**. Please complete a separate Automatic Debit Enrollment form for each payment obligation.

You will be notified by mail when your first payment will be debited from your account. To avoid late payment, please make your payment by check until you are notified that your enrollment has been accepted.

**Option 2: Payment by Check and Coupon:**

- Include a coupon with your check.
- All checks must be made payable to Turtle Rock Community Association
- Foreign checks must have U.S. Dollars written on the check.
- Do not send postdated checks. Checks will not be held and will be processed the day they are received.
- Mailing labels are attached to the left side of the coupon.
- Mail your payment to Centennial Bank, PO Box 30061, Tampa, FL 33630-3061.

**Option 3: Payment using Online Bill Payment Service:**

To enroll in an Online Bill Payment Service, set up your payment using the "**Payment Account Number**" \* which can be found in the *upper right-hand corner of your coupons*. The payment must be made payable to Turtle Rock Community Association, and mailed to Centennial Bank, PO Box 30061, Tampa, FL 33630-3061.

Using the "Payment Account Number" will ensure that your payment is properly posted to your account. The "Payment Account Number" is different for every home and payment obligation. If you own more than one home or if you have more than one payment obligation, please be sure to use the "Payment Account Number" assigned to each property or payment obligation. Please note that using an Online Bill Payment Service may delay the posting of your payment.

**Option 4: Payment by Credit Card, Debit Card, or eCheck** *Payment fees apply:*

Making your owner dues payments online is FAST, EASY and CONVENIENT! Centennial Bank Online Payment Solutions is a secure method for you to pay your dues payment using a credit card, debit card, or an electronic check. Fees are paid by the homeowner for this service (Credit Card 2.95% \* Debit Card \$4.95 \* eCheck \$1.95). Visit the Online Payment Solutions website at <https://my100epay.com/centennialbank.html>

To assist you with payment set up, Centennial Bank will be onsite at the TRCC on Friday December 13, 2024, from 1:00-3:00pm. If you have any questions or correspondence regarding your property, payments or account, please contact us at (941) 921-3865.

Sincerely,

Susan Birkenmaier, Turtle Rock HOA Treasurer \*Generally, your payment account number is the 4 digits of your address, and the first 4 letters of the official name recorded for your property.